



# DTS Customer Service Map



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SOUTHWEST REGION				
<b>Aaron Scott</b> Monday-Friday 8:30 AM to 6:00 PM 406.896.3429 Northwest & Southwest Region Dispatch <a href="mailto:aarons@dtsb.com">aarons@dtsb.com</a>		<b>Terrena Helman</b> Monday-Friday 7:00 AM to 5:00 PM 406.896.3441 Southwest Region Dispatch <a href="mailto:terrenah@dtsb.com">terrenah@dtsb.com</a>		<b>Brett Wittenberg</b> Monday-Friday 8:30 AM to 5:30 PM 406.896.3439 Northwest & Southwest Region Dispatch <a href="mailto:brettw@dtsb.com">brettw@dtsb.com</a>
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CENTRAL MIDWEST - NORTHEAST REGION				
<b>Kenny Miller</b> Monday-Friday 6:00 AM to 4:00 PM 406.896.3450 Central Midwest-Northeast Dispatch <a href="mailto:kenm@dtsb.com">kenm@dtsb.com</a>		<b>Cheno Toulouse</b> Monday-Friday 8:30 AM to 5:30 PM 406.896.3404 Central Midwest-Northeast Dispatch <a href="mailto:chenot@dtsb.com">chenot@dtsb.com</a>		<b>Ken Reaves</b> Monday-Friday 8:00 AM to 5:00 PM 406.896.3447 Central Midwest-Northeast Dispatch <a href="mailto:kenr@dtsb.com">kenr@dtsb.com</a>
CENTRAL MIDWEST - SOUTHEAST REGION				
<b>Brian David</b> Monday-Friday 6:00 AM to 4:00 PM 406.896.3452 Central Midwest-Southeast Dispatch <a href="mailto:briand@dtsb.com">briand@dtsb.com</a>		<b>Isaac Kimber</b> Monday-Friday 9:00 AM to 7:00 PM 406.896.3457 Central Midwest-Southeast Dispatch <a href="mailto:isaack@dtsb.com">isaack@dtsb.com</a>		<b>Nicolette Arambula</b> Monday-Friday 8:00 AM to 5:00 PM 406.896.3469 Central Midwest-Northeast Dispatch <a href="mailto:nicoletea@dtsb.com">nicoletea@dtsb.com</a>
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NIGHT & WEEKEND DISPATCH
<b>Jim Baldwin</b> Thursday - Sunday 6:00 AM - 4:00 PM Monday 6:00 AM - 11:00 AM Wednesday 2:00 PM - 7:00 PM 406.896.3409 Weekend Dispatch Manager <a href="mailto:jimb@dtsb.com">jimb@dtsb.com</a>
<b>Jerry Ennis</b> Monday - Friday 7:00 AM - 5:00 PM 406.896.3427 Driver Services <a href="mailto:jerrye@dtsb.com">jerrye@dtsb.com</a>
<b>Ricky Free</b> Monday - Friday 7:00 PM - 6:00 AM 406.896.3458 Weekend Night Dispatch <a href="mailto:rickyf@dtsb.com">rickyf@dtsb.com</a>

## CUSTOMER SERVICE / RATE MANAGEMENT

<b>Pam Schafer</b> 406.896.3428 Customer Support Manager <a href="mailto:pams@dtsb.com">pams@dtsb.com</a>	<b>Mendy Pedersen</b> 406.896.3454 Rate Analyst/Interline Specialist <a href="mailto:mendyp@dtsb.com">mendyp@dtsb.com</a>	<b>Kara Alverson</b> 406.896.3448 Interline/Outside Carrier Specialist <a href="mailto:karaa@dtsb.com">karaa@dtsb.com</a>	<b>Genevieve George</b> 406.384.4409 Customer Support <a href="mailto:genevieveg@dtsb.com">genevieveg@dtsb.com</a>	<b>Billie Weaver</b> 406.896.3465 Customer Support <a href="mailto:billiew@dtsb.com">billiew@dtsb.com</a>
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## WAREHOUSE OPERATIONS

BILLINGS MONTANA	DENVER COLORADO	SALT LAKE CITY UTAH
<b>Margaret Schoenenberger</b> 406.896.3418 Billings Warehouse Operations Manager <a href="mailto:margarets@dtsb.com">margarets@dtsb.com</a>	<b>Shane Swaner</b> 406.896.3444 Denver Warehouse Customer Inventory Manager <a href="mailto:shanes@dtsb.com">shanes@dtsb.com</a>	<b>Todd Ficklin</b> 406.896.3472 Salt Lake City Warehouse Manager <a href="mailto:todd@dtsb.com">todd@dtsb.com</a>
<b>Warehouse and Local P &amp; D Available AFTER HOURS</b>		
Billings, MT	Denver, Co	Salt Lake City, UT
<b>800.755.5855</b>	<b>800.755.5855</b>	<b>800.755.5855</b>

## CUSTOMER SERVICE & LOGISTICS

<b>Jami Hiller</b> 406.896.3419 Logistics Specialist (Billings) <a href="mailto:jami@dtsb.com">jami@dtsb.com</a>	<b>Doug Newman</b> 406.896.3486 Logistics Specialist (Billings) <a href="mailto:dougn@dtsb.com">dougn@dtsb.com</a>	<b>Eric Lamoreaux</b> 406.896.3477 Logistics Specialist (Salt Lake City) <a href="mailto:eric@dtsb.com">eric@dtsb.com</a>
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