



DTS Customer Service Map



1640 Monad Road Fax 406.896.3492
 Billings, MT 59101 Main 406.245.4695

PLEASE VISIT OUR WEBSITE @ www.dtsb.com

SOUTHWEST REGION					
Aaron Scott Monday-Friday 8:30 AM to 6:00 PM 406.896.3429 Northwest & Southwest Region Dispatch aarons@dtsb.com	Terrena Helman Monday-Friday 7:00 AM to 5:00 PM 406.896.3441 Southwest Region Dispatch terrenah@dtsb.com	Michael Wilder Monday-Friday 8:30 AM to 5:30 PM 406.896.3447 Northwest & Southwest Region Dispatch michaelw@dtsb.com			
NORTHWEST REGION					
Dwight McGuire Monday-Friday 6:00 AM to 4:00 PM 406.896.3449 Northwest Region Dispatch dwrightm@dtsb.com	Sheri Butler Monday-Friday 9:00 AM to 7:00 PM 406.896.3459 Northwest Region Dispatch sherib@dtsb.com				
CENTRAL MIDWEST - NORTHEAST REGION					
Ken Miller Monday-Friday 6:00 AM to 4:00 PM 406.896.3450 Central Midwest-Northeast Dispatch kenm@dtsb.com	Cheno Toulouse Monday-Friday 8:30 AM to 5:30 PM 406.896.3404 Central Midwest-Northeast Dispatch chenot@dtsb.com				
CENTRAL MIDWEST - SOUTHEAST REGION					
Brian David Monday-Friday 6:00 AM to 4:00 PM 406.896.3452 Central Midwest-Southeast Dispatch briand@dtsb.com	Isaac Kimber Monday-Friday 9:00 AM to 7:00 PM 406.896.3457 Central Midwest-Southeast Dispatch isaack@dtsb.com	Dylan Allen Monday-Friday 7:00 AM to 5:00 PM 406.896.3403 Dispatch Management Trainee dylana@dtsb.com			
SALT LAKE CITY UTAH REGION					
Kevin Thompson SLC Terminal Manager 406.896.3485 kevint@dtsb.com	Leslie Rojas SLC Local Dispatch 406.896.3478 leslier@dtsb.com	Scott Kramer Administrative Assistant 406.348.4485 scottk@dtsb.com			
DENVER COLORADO REGION					
Sarah Painter Operations Manager 406.896.3498 sarahp@dtsb.com	Shawn Foley Dispatch 406.896.3491 shawnf@dtsb.com	Marina Madera Dispatch 406.896.3494 marinam@dtsb.com	Crystal Nabors Dispatch 406.384.4490 crystaln@dtsb.com	Brad Fedorczyk Dispatch / Broker 406.896.3496 bradf@dtsb.com	Jennifer Fligg Dispatch 406.896.4492 jenniferf@dtsb.com

NIGHT & WEEKEND DISPATCH
Jim Baldwin Thursday - Sunday 6:00 AM - 4:00 PM Monday 6:00 AM - 11:00 AM Wednesday 2:00 PM - 7:00 PM 406.896.3409 Weekend Dispatch Manager jimb@dtsb.com
Russell Dunham Wednesday 2:00 PM - 7:00 PM Thursday - Sunday 8:00 AM - 7:00 PM 406.896.3471 Weekend Dispatch Coordinator russelld@dtsb.com
Jerry Ennis Monday - Friday 7:00 AM - 5:00 PM 406.896.3427 Driver Services jerrye@dtsb.com
Ricky Free Monday - Friday 7:00 PM - 6:00 AM 406.896.3409 Weekend Night Dispatch rickyf@dtsb.com

CUSTOMER SERVICE / RATE MANAGEMENT						
Pam Schafer 406.896.3428 Customer Support Manager pams@dtsb.com	Mendy Pedersen 406.896.3454 Rate Analyst/Interline Specialist mendyp@dtsb.com	Kara Alverson 406.896.3448 Interline/Outside Carrier Specialist karaa@dtsb.com	Shonna Hillman 406.896.3453 Customer Support shonnah@dtsb.com	Genevieve George 406.384.4409 Customer Support genevieveg@dtsb.com	Jordan Pennington 406.896.3465 Customer Support jordanp@dtsb.com	Chris Verlanic 406.896.3426 Director of Sales & Marketing chrsv@dtsb.com

WAREHOUSE OPERATIONS		
BILLINGS MONTANA	DENVER COLORADO	SALT LAKE CITY UTAH
Margaret Schoenenberger 406.896.3418 Billings Warehouse Operations Manager margarets@dtsb.com	Shane Swaner 406.896.3444 Denver Warehouse Customer Inventory Manager shanes@dtsb.com	Todd Ficklin 406.896.3472 Salt Lake City Warehouse Manager toddf@dtsb.com
Warehouse and Local P & D Available AFTER HOURS		
Billings, MT	Denver, Co	Salt Lake City, UT
800.755.5855	800.755.5855	800.755.5855

CUSTOMER SERVICE & LOGISTICS		
Jami Hiller 406.896.3419 Logistics Specialist (Billings) jamih@dtsb.com	Doug Newman 406.896.3486 Logistics Specialist (Billings) dougn@dtsb.com	Eric Lamoreaux 406.896.3477 Logistics Specialist (Salt Lake City) ericl@dtsb.com